

Notice regarding COVID-19 patient testing

To our valued patients:

Thank you for choosing Core Physicians for your health care needs.

This is a scary and uncertain time for everyone.

We wanted to clarify to our patients that, as stated by Governor Sununu, the COVID-19 test itself will be covered in full for patients with health insurance if you require this testing; your insurance company will be billed for the COVID-19 test itself.

However, there may be a charge incurred for:

- (1) the associated office visit for the provider assessing and treating; and
- (2) the collection fee and/or transport fee for the sample; and
- (3) any additional diagnostic tests performed or labs drawn outside of the COVID-19 test, if they are ordered during your visit.

For example, a strep test would result in a billable charge in addition to the office visit charge. These charges will be billed to your insurance company after the services are rendered and you will receive a bill from Core Physicians in the mail or via the patient portal if cost shares apply (co-pays, coinsurance and deductibles).

Uninsured patients will have to register with <https://nheasy.nh.gov> for testing coverage and associated charges; uninsured patients will be responsible for balances in full unless they apply for coverage through the State of NH.

Please ask the check-in or check-out staff at Core Physicians if you have any questions. You can also call our Customer Service Department at 603-580-6753 if you have any additional questions pertaining to the statement that you receive in the mail or via the patient portal.

Sincerely,
Core Physicians