

FAQ: Uploading Your “Health Summary” from Core Physicians’ Electronic Medical Record to a Third-Party’s Application/Website

1. What do you mean by “Third-Party Application/Website”?

Answer: Various applications (such as a smartphone application) and websites that are not owned, operated, or affiliated with Core Physicians are available for patients to store their health information. These third-party applications and websites may give you the opportunity to consolidate and store health information, including summaries from multiple patient portals, into one central location and share such information with health care providers and facilities.

2. What application/websites can I use to upload and store my health summary from Core Physicians electronic medical record?

Answer: We have tested and confirmed the ability of MyLinks to retrieve a health summary from Core Physicians. If there is a different application or website you would like to use, you can submit a request to use this other application/website to nrequests@ehr.org and we will review the application or website’s compatibility with our current software. However, we cannot guarantee that other third-party applications or websites will be able to upload a health summary from Core Physicians. Keep in mind that Core Physicians is not affiliated or associated with any of these third-party applications/websites, and disclaims any liability for your selection and use of one of them. You are responsible for selecting and vetting any third-party application/website.

3. Who can help me if I’m having issues with a third-party’s application or website?

Answer: Because Core Physicians is not affiliated or associated with any third-party’s application or website, we are not in a position to troubleshoot any issues you might have with that application or website. Consequently, you will need to work directly with the application/website to troubleshoot your issues.

4. What responsibility does Core Physicians have with respect to my use of a third-party application or website?

Answer: Core Physicians is only responsible for the operation of our Patient access portal and the information available on it. Once you give a third-party’s application or website your username and password to access your account within Core Physicians, Core Physicians cannot safeguard the privacy or security of your health summary after



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that summary is uploaded to the application or website. The owner/operator of any third-party application/website that you chose to use is solely responsible for safeguarding the privacy and security of any health information you upload to that application/website. If your health summary is updated after you upload it from Core Physicians, you are responsible for uploading that updated health summary so that the application/website has your current health information.