



Good Faith Estimates for Healthcare Services & Items

Effective January 1, 2022

For any patients who call after January 1, 2022, Providers are required to provide uninsured and self-pay patients with Good Faith Estimates of expected charges for all scheduled services and items prior to care and upon request when shopping for care. The Good Faith Estimates show the costs of items and services that are reasonably expected for your health care needs for an item or service. The estimate is based on information known at the time the estimate was created.

The Good Faith Estimate does not include any unknown or unexpected costs that may arise during treatment. You could be charged more if additional tests, complications or special circumstances occur. There will be additional charges if any laboratory services or durable medical equipment (DME) are ordered as well. If this happens, federal law allows you to dispute (appeal) the bill. You may start the dispute resolution process with the U.S. Department of Health and Human Services (HHS). HHS will charge patients \$25 to initiate the dispute process. If you choose the dispute resolution process, you must start the dispute process within 120 calendar days (about 4 months) of the date of the original bill.

To learn more and get a form to start the process, go to www.cms.gov/nosurprises or call HHS directly at 1-800-985-3059.

You may also ask the friendly staff at your Core Provider's office or call Core's Customer Service Department at 603-580-6753.

Thank you for choosing Core Physicians for your health care needs.