To our Exeter Health Resources Community -

During this time of great challenge to our community, to our state's healthcare system and to you and your families, we want you to know that all of us at Exeter Hospital, Core Physicians and Rockingham Visiting Nurse Association & Hospice are focusing all of our resources on ensuring the delivery of essential patient care services to our region, while doing everything we can to protect the safety of our incredible team of patient care and support staff.

In an amazingly short time we have acted decisively to stand up testing sites, new separate treatment areas and new specialized respiratory clinics. We have protected our patients and our staff by acquiring more "PPE" (personal protective equipment), dramatically expanding training, implementing 100% screening of those coming into our facilities, and deferring all elective procedures. We have consolidated sites and services to reserve vital resources for the likely future surge of inpatients with COVID-19 infections. We have assessed every opportunity to temporarily expand our future capacity leveraging every part of our facilities, along with the contributions of every staff member and every single piece of equipment. We have done all these things while ceaselessly working with officials at the state, CDC and our fellow providers to coordinate our response as effectively as possible.

Every day I see the impact our staff's intense commitment to responding to this crisis. The individual stories of resourcefulness and selflessness are deeply personal but they reflect an even deeper team commitment to providing the very best care possible even under these difficult circumstances. That commitment has never shown more brightly in our 120 plus year history. This is one of those times when our staff's actions remind us that working at Exeter Hospital, Core Physicians and RVNA & Hospice is more of a calling than a just a job. We are extraordinarily proud of our physicians, nurses, other care providers and support staff who have stepped up to meet the ever-changing demands that this crisis brings. Like their peers all across the state and the country they are on the front lines working to save lives and keep us healthy and I can assure you that your care is in the very best of hands.

Please continue to follow the Governor's "stay at home" order to help stop the spread of the virus and keep you, your family and others safe, and be assured that we will never stop doing everything we can to provide the very best healthcare to our community.

Sincerely,
Kevin Callahan, President & CEO, Exeter Health Resources